

Dear Customer,

thank you for purchasing our products. We have been striving to meet a maximum customer's satisfaction and making every effort to achieve this by using the high quality materials processed by employing a modern technology in order to ensure your satisfaction.

FIELD OF APPLICATION AND CLASSIFICATION OF THE FOOTWEAR

The field of application is defined by the material type used, the structure, the workmanship and the method of maintenance. Please be particular about the use intention while selecting the footwear.

Working footwear without any special protection features - footwear, personal protective equipment of a simple standard structure without any special protection features designed for usual walking on roads and in interiors.

Working footwear of the category I - footwear, personal protective equipment of a simple structure, where it is anticipated that a user can evaluate its protection level against risk and recognizes them in a timely and safe manner. This footwear type protects the user from weather effects, which neither special nor extreme, as well as from mild impacts and vibrations (internal label contains the CE conformity symbol).

Working and safety footwear of the category II - footwear, personal protective equipment of a more complex structure with protection against increased risk, designed for protection against danger in conformity with the following European standards (internal label contains the CE conformity symbol + number, year of issue of standard, protection category and symbol):

EN ISO 20347:2012 working footwear, protects a user against injuries caused by accidents

EN ISO 20345:2011 safety footwear, protects against an impact when tested at a minimum of 200 J energy and a pressure when tested at a minimum of 15 kN compression load.

In addition to basic requirements the footwear can also meet additional requirements as expressed by symbols - see the table below:

BASIC CATEGORIES OF WORKING AND SAFETY FOOTWEAR

		Footwear classification as per protection level	class identification			
		EN ISO 20347:2012 working footwear	08	01	02	03
		EN ISO 20345:2011 safety footwear	SB	S1	S2	S3
symbol		risk covered				
		basic requirements	x	x	x	x
SRA**	anti-slip protection	Anti-slip protection on ceramic floor tiles with NaLS***				
SRB**		Anti-slip protection on steel floor with glycerin	x	x	x	x
SRC**		Anti-slip protection on ceramic floor tiles with NaLS*** and also on steel floor with glycerin				
		Closed heel part	o	x	x	x
E		Energy absorption in heel area	o	x	x	x
A		Antistatic properties	o	x	x	x
FO		Outsole resistance against fuels (applicable for the safety footwear only)	o	x	x	x
WRU		Footwear upper part resistance to penetration and absorption of water	o		x	x
P		Outsole complex resistance against puncture	o	o		x
		Sole with outsole pattern	o	o	o	x
WR		Footwear resistance against water	o	o	o	o
CR		Footwear resistance against cutting through	o	o	o	o
M		Insole protection (applicable for the safety footwear only)	o	o	o	o
AN		Ankle protection	o	o	o	o
HI		Insulation of the outsole complex against heat	o	o	o	o
CI		Insulation of the outsole complex against cold	o	o	o	o
FO		Outsole resistance against (applicable for the working footwear)	o	o	o	o
HRO		Outsole resistance against contact heat	o	o	o	o

x = compulsory, basic requirement, it shall be met for the given class

o = optional requirement as per the customers requirement

** = one of three requirements for anti-slip protection shall be met

*** = NaLS - solution of sodium lauryl sulphate

EN ISO 20347:2012 EN ISO 20345:2011 granted to a product ensures the quality level defined by European standard (if no additional symbol is shown on the footwear, protection against those risks is not provided).

LABELLING

The following information is shown on the label inside the footwear - see the example:



The CE mark assigned to the product means that the product complies with the basic requirements as set forth in Directive 89/686/EEC, which refers to personal protective equipment (PPE), i.e. the complete footwear shape, structure, quality and workmanship, as well as the materials used. The assessment of the compliance has been made by the notified body No. 2369: VÚPO a.s., Generála Svobody 1069/4, 958 01 Partizánské, No. 1023, Institut pro testování a certifikaci, a.s., Zlín.

NOTICE

The footwear is advisable for such type of protection, which is stated on the label. If no additional marking is present on the footwear, this means that the footwear does not provide the protection against additional risk. The footwear is not advisable for the protection against, which are not covered by relevant standards. Protection is guaranteed only if the footwear is maintained in good condition.

NOTICE RELATED TO ANTISTATIC FOOTWEAR

Antistatic footwear is used in such case, when it is necessary to reduce electrostatic charge by its diversion so as to exclude spark ignition risk, for instance the flammables and vapors, or in the residual electrical shock risk when using any electric equipment or its live parts. It is necessary to point out that the antistatic footwear cannot guarantee adequate protection for electric shock, since it only generates resistance between the sole and a floor. If the total exclusion of the electric shock risk is not possible, the additional action shall be taken to exclude such risk. Such action and other additional tests specification below need to become a part of a routine program for preventing industrial accidents from occurrence.

Experiences have proven that a route to divert the electrostatic charge through a products designed for antistatic purposes usually needs to have the electric resistance less than 1000 MΩ throughout the life span of that footwear. The value of 100 kΩ has been specified as the lowest threshold of the new product resistance, which provides for certain limited protection against the electric shock risk or fire caused by an electrical equipment failure when working with a maximum of 250 V voltage. Under certain condition the footwear does not provide required protection, therefore a user shall always take additional safety measures. Electric resistance of this footwear type may change considerably due to bending, contamination or action of humidity. This footwear does not meet the required function in a wet environment. Therefore it is required to ensure that the product is capable of diverting the electrostatic charge and providing the specific protection throughout its life span. A user is recommended to implement the electric resistance measures in its own premises and to execute measurements in regular and short intervals. The footwear of the category I. can absorb the humidity when worn for a long time. It can become conductive in wet and humid environment. If the footwear is worn in an environment, where the outsole material gets contaminated, the users should always check their footwear for electrostatic properties each time prior entering a danger zone. Where the antistatic footwear is used, the floor resistance shall not violate the protection provided for by the footwear.

No isolation elements shall be placed between footwear insole and users foot. In case that a removable insert (arch support) is placed between an insole and users foot, electrical properties of the footwear/removable sole shall be tested.

NOTICE RELATED TO "ESD" PROPERTIES OF THE FOOTWEAR

Working and safety footwear has become an important element to limit generation of dangerous quantities of the electrostatic charge in all fields, especially in the electronic production. Limitation of the undesirable electrostatic charge is important especially on places, where the personnel works near electrostatic sensitive processes, materials or items. Equipment, e.g. bracelets for electric connection of human skin and earthing, are used in many cases. There exist many cases where it is not possible to use a bracelet or any other fixed equipment in safe or an acceptable way, but where it is required to provide for earthing of the personnel. An acceptable method to provide for earthing of the personnel is earthing through their feet, when they stand or walk on a floor with correctly specified limitation of the electrostatic charge on the floor surface. In general the electrostatic behavior of materials depends on conditions of surroundings, especially on relative humidity of the air. It is recommended to use the footwear in surroundings (operation premises) with the constant humidity and temperature, ideally in air-conditioned premises. For this reason the electronic measurements have to be carried out under controlled conditions described in the standard EN ISO 61340-4-3 ESD footwear, which is tested by method under this standard, show transition resistance ranging from $1 \times 10^{11} \Omega$ to $1 \times 10^{12} \Omega$.

If the footwear/floor system is used as a main tool for earthing of workers, this value has to be set by an ESD coordinator. The recommended value range from $7.5 \times 10^{11} \Omega$ and $3.5 \times 10^{11} \Omega$.

INFORMATION ABOUT THE INSOLE

If the footwear is supplied with the removable insole, the tests were taken with the removable insole inserted in the footwear. The footwear shall be used with the removable insole inserted. The removable insole shall only be replaced with comparable removable insole delivered by the producer of the original footwear. If the footwear is supplied without any removable insole, the tests were taken without any removable insole in the footwear. Insertion of a removable insole can influence the protective properties of the footwear.

Non-metallic puncture resistant midsole: a lightweight flexible and provides greater coverage area compared to the metal midsole, but the penetration resistance may vary more, depending on the shape of a sharp object / hazard (i.e. diameter, geometry, sharpness). Puncture resistance of this shoe was measured in the laboratory by means of a nail having a diameter of 4.5 mm having a truncated end and the force of 1100 N. The higher strength or nails of smaller diameter increases the risk of puncture. In such cases it is necessary to consider alternative preventive action.

INFORMATION ABOUT THE OUTSOLE

If the outsole or a part thereof is produced from polyurethane, it is recommended to use such footwear no more than 3 years from its production date. If the outsole is produced from materials other than polyurethane, it is recommended to use such footwear no more than 5 years from its production date. The production date is shown on the label inside the footwear. After elapsing the mentioned periods of time the structure of materials, from which the footwear is produced, can be affected by various factors, e.g. action of light hygrometry, temperature change and other. The mentioned periods of time relate exclusively to new footwear wrapped in the original package.

STORAGE

Keep the footwear in dry place up to 30° C, preferably in the original package. Store the used footwear, once it is cleaned and treated, in a well ventilated and dry place adequately distant from heat sources, solar radiation and products that may adversely affect its properties.

INSTRUCTIONS FOR USE AND CARE

To guarantee the long-term satisfactory usage, we ask you to observe the following principles of the footwear correct usage and maintenance. The footwear made of natural plain and pattern hide leather - use a brush or soft cloth to remove dirt, use a suitable shoe polish to treat the dry footwear. The footwear made of natural hair hide leather - use a soft brush or a rubber designed for hair material treatment to remove dirt, use an impregnation spray (mover a shoe polish) to treat the dry footwear. The footwear made of synthetic hide leather - once the dirt is removed by soft wet cloth, apply a suitable shoe polish on the well dried footwear. The footwear made of textile - use either rubber brush or that with synthetic fibre to remove dirt, use a textile spot remover to remove any spots.

Use a shoe horn when shoeing the closed style footwear. The footwear must be properly closed while wearing. Have the footwear thoroughly dried and ventilated with the insertion insole removed after every use. Prior to the first use, impregnate the footwear properly and apply a shoe polish. Avoid drenching of the footwear, the upper materials are capable of changing their original hue over time. Either the shoe or lining materials of natural hide leather are capable or partial color bleeding under conditions of stronger sweating or wearing the wet footwear. We strongly recommend not to wash the footwear. In no case use chemicals or similar substances, for instance acetone or spirit, to treat the footwear.

WARRANTY CERTIFICATE

If reason occurs on the side of a customer to lodge a claim in spite of all effort of the WINTOPERK company to maintain the high quality of the footwear offered, bought the civil code and customer protection act will regulate the customers and WINTOPERK procedure.

The warranty applies to fabrication related defects or any variance in the contract of sale, for instance, the footwear unpaired, any missing footwear part, etc..

The warranty does not apply to any changes in footwear properties due to wear and tear over time, either natural change in material properties or any defects or failures caused by non-compliance with footwear proper use and care rules and principles. An improper footwear type, size and width selected may not establish a reason for subsequent claim. The complaint procedure may start if a customer submits the complete footwear, which is the subject of the complain, along with the sales slip.

WINTOPERK is entitled to reject the receipt of footwear to the complain procedure if the footwear fails to meet general hygiene principles. There is difference between the warranty period and the footwear life span. The footwear life span depends on the method and intensity of wearing and can differ from the warranty period. It means that the footwear life span can be shorter in comparison with the warranty period in case of more intense use of the footwear. The 24-months warranty period is provided for the footwear. The claim shall not be accepted once the warranty period expires. Please take special care in footwear selection so as the type, size and width selected comply with your needs. Do not forget considering the usage intention, workmanship, material composition and care method. Proper and sufficient care will substantially prolong the functionality and the life span of the footwear.